

TENDER FORM

OFFICE OF THE DY. COMMISSIONER OF POLICE: TRAFFIC: (HQ):
DEV PRAKASH SHASTRI MARG, PUSA, NEW DELHI.

LAST DATE: 7.8.2015
BY 1400 hours

TENDER FOR DEVELOPMENT OF THE MOBILE APPLICATION FOR IOS OPERATING SYSTEM FOR USE IN TRAFFIC POLICE (DELHI POLICE)

The Delhi has launched a Mobile Application for android smart phone and for this purpose the mobile application for IOS operating system is required to be developed. Therefore, Delhi Traffic Police intends to award the contract for Development of the Mobile Application for IOS Operating System for use in Traffic Unit (Delhi Police) as per specifications at Annexure-'I', in two bid system i.e. (i) Technical Bid and (ii) Commercial bid from reputed firms/firm dealing in the trade. Interested agencies may quote their rates according to required description as well as after careful study of the following terms & conditions:-

TERMS & CONDITIONS:

1. Only Sales tax/Value Added Tax (VAT)/Service Tax Payee agencies are eligible to fill this tender. Interested agencies shall quote their Sales tax/VAT/TIN Number/Service Tax with documentary proof along-with latest Sales tax/VAT/Service Tax Clearance Certificate or latest return filed/copies of challans indicating deposition of tax/VAT/service tax with the concerned department.
2. The bidders shall enclose an authentic documentary evidence indicating that the bidding firm is an Software Developing agency for the tendered item (Development of the Mobile Application for IOS Operating System) as per details mentioned in Appendix-I.
3. Rates should be quoted for the items in Appendix-II inclusive of all taxes. Nothing over and above the quoted rates shall be payable. No future liability shall be undertaken by the purchaser.
4. Rates (inclusive of all taxes) quoted shall be valid for a period of 06 months from the date of opening of the Tender. The bidders shall also attach an undertaking to this effect with Technical Bid.
5. The bidders shall quote their rates for items mentioned in Appendix-II only as per the technical specifications and the Commercial Bid of the technically acceptable bidders shall be opened for further evaluation and ranking.
6. No advance payment shall be given to any agency.
7. The price shall be F.O.R. Delhi including all taxes, transit/transportation and statutory levies, if any and no extra charges of these items.

8. The bidders shall furnish two separate bids i.e. (i) Technical Bid and (ii) Financial Bid. Both the bids should be sealed in separate envelopes duly superscribed as **“Technical Bid for Award of Contract for Development of the Mobile Application for IOS Operating System for use in Delhi Police (Traffic Unit)”** and both these sealed bid envelopes are to be put in a bigger envelope which should also be sealed and duly superscribed as **“Tender for Award of Contract for Development of the Mobile Application for IOS Operating System for use in Delhi Police (Traffic Unit)”**. Non-adherence of this procedure shall lead to rejection of the tender. Appendix-II shall be attached with Commercial Bid and Appendix-I shall be attached with the Technical Bid.
9. The Tender Form can be obtained from the office of the Deputy Commissioner of Police, Traffic (Hdqs.), 1st Floor, Dev Prakash Shastri Marg, Pusa, New Delhi on any working day from **31.7.2015 to 6.8.2015 between 10 AM to 5 PM**. Alternatively, the tender document can also be downloaded from the websites of Delhi Police & Delhi Traffic Police i.e. www.delhipolice.nic.in and www.delhitrafficpolice.nic.in respectively. Last date for submission of tender in the office of DCP/Traffic (HQ), Delhi is **7.8.2015 by 1400 Hrs**. The bidders or their authorized representatives are at their liberty to attend the proceedings of opening of the tender at **1630 hours** on the same day i.e. **7.8.2015** in the office of DCP/Traffic-HQ, 1st floor, Traffic HQ, Dev Prakash Shastri Marg, New Delhi, depending upon the availability of members of the Purchase Committee. In case, the tender box is not opened on the schedule date and time due to any administrative or law & order problem or due to holiday etc., the same shall be opened on the next working day, at same time and no separate intimation will be given to any bidder in this regard.
10. A Non-refundable fee for Rs.500/- as Tender fee must accompany with the tender in the form of A/C Payee Demand Draft from any commercial bank in favour of DCP/Traffic (HQ), New Delhi. Non adherence of this shall lead to rejection of bid.
11. Bid Security of Rs.5,000/- in the form of A/c Payee Demand Draft/Bankers Cheque/FDR/Bank Guarantee from any Commercial Bank must accompany with the tender in favour of DCP/Traffic(HQ), Delhi. No tender shall be accepted without Bid Security and shall be rejected straightway. The Bid Security shall be refunded to the unsuccessful bidder(s) after obtaining approval of the competent authority for finalization of the tender and after deposition of Performance Security by the successful bidder. In case the tender is scrapped, the bid security shall be refunded after obtaining the approval of the competent authority for re-tender or cancellation of the tender. Bid security deposited with the tender shall bear no interest. Bid Security must be attached with Technical Bid. The EMD should be valid for a period of forty five days beyond the final bid validity period.
12. Any agency, which has exemption for Bid Security Deposits with tender being registered with DGS&D/NSIC, shall furnish documentary proof in this regard, indicating clearly that they are exempted for the specific items of the tender (i.e. Development of the Mobile Application for IOS Operating System).
13. The firm whose rates are accepted will have to deposit **10% of total cost of the items to be supplied during the contractual period** as Performance Security in the shape of Account Payee Demand Draft, Fixed Deposit Receipt or Bank

Guarantee issued from any Commercial Bank in an acceptable form in favour of Deputy Commissioner of Police, Traffic (HQ), Delhi payable at Delhi, as safeguarding the purchaser's interest in all respect within a week's time from receipt of letter for this purpose. At the time of award of contract, approximate quantity of the different sizes of Development of the Mobile Application for IOS Operating System will be calculated on the basis of rates quoted by the L-1 firm. The performance Security Deposit shall bear no interest. The Performance Security Deposit shall be valid for a period of **Thirty Months**. The Performance Security Deposit shall bear no interest.

14. The tender must contain the name, office and residential address, E-mail ID including telephone/Fax number(s) of the person or persons with his/their usual signatures.
15. The bidder shall indicate their rates in Appendix-II (inclusive of all taxes) in clear visible figures and words and shall not overwrite/make cutting in the rates. If alteration/overwriting/cutting in rates are notices, such tenders shall not be taken into consideration.
16. The purchase committee reserves the right to purchase the whole material or in part as per requirement of Delhi Traffic Police.
17. A copy of tender documents terms & conditions duly signed by the bidder(s) may also be attached with the "Technical Bid". An undertaking to this effect that all the terms and conditions are acceptable to the bidders may also be attached with Technical Bid. Unsigned tender documents shall not be accepted.
18. **Conditional tenders shall not be accepted and shall be rejected straightway.**
19. No enquiry shall be made by the bidder(s) in between the time of opening the tenders till the competent authority takes final decision.
20. In case the successful bidder is found in breach of any terms & conditions at any stage, legal action as per rules/laws shall be initiated against the agency concerned regarding forfeiture of the earnest money or Performance Security deposits and debarring the agency for participating in any of the tenders of the Delhi Police for a minimum period of three years and also by black listing for future dealing.
21. **The successful bidder shall have to develop the application within 15 days time failing which a penalty including forfeiture of Performance Security Deposit or debarment of the firm for participating in any of the tenders of the Delhi Police for a minimum period of one year or both shall be imposed with the approval of the competent authority.**
22. The payment of the Development of the Mobile Application for IOS Operating System will be made to the firm after submission of proper receipts of the satisfactory report from Inspector Computer/Traffic and no interest on delayed payment will be considered at any stage.

23. The successful tenderer shall have to develop the requisite application as per the requirement of technical specification and Inspector Computer/Traffic. In case the agency does not develop the requisite application, the department is at the liberty to terminate the contract at any time during the period of contract after giving prior notice of 15 days. This may also lead to legal action including forfeiture of performance security as well as blacklisting of the agency for a period of one year. Besides, payment bill may also be withheld and no payments of such bill will be paid to the firm.
24. **The successful bidder has to submit an undertaking that he will develop the Mobile Application for IOS Operating System and if at any stage it is proved that the requisite development of software is not upto the tender's specification, he shall be liable for blacklisting alongwith deposition of all cost of all substandard material.**
25. **Liquidated Damage:** If the supplier fails to deliver any or all of the goods or perform the services within the time period specified in the contract, the purchaser shall without prejudice to its order remedies under the contract, deduct for the contract price, as liquidated damages (not by way of penalty) a sum to the 1% (one percent) or unperformed service for each & every week (part of a week being treated as a full week) of the price of the delayed goods until actual delivery or performance upto a maximum deduction of 5% (five percent) of the undelivered stores.
26. The Purchase committee reserves the right to relax any of the above mentioned condition(s) and reject on his discretion any or all tender(s) altogether without assigning any reason, with the approval of competent authority.
27. In case violation of any terms & conditions on or before the contract/during process of tender, the successful firm/participating bidder shall be issued show cause notice and explanation of the firm shall be called. If the reply of the firm is not found satisfactory legal action as per tender terms and conditions and laws will be taken against the firm.
28. All disputes in this connection shall be settled in Delhi jurisdiction only. Prior to litigation, the matter can be patched up by negotiation on table.
29. All procedure for the purchase of stores/software laid down in GFRs and DFPRs shall be adhered to strictly by the undersigned and bidders are bound to abide by the same.
30. In case of decrease of market price, the department reserves a right to make the purchase/develop the software from the market at low rates to affect the economy.
31. All the bidders participating in the tender must submit a list of their owners, partners etc. and a certificate to the effect that the firm is neither blacklisted by any Government Department nor any Criminal Case is registered against the firm or its owner or partners or directors anywhere in India.

32. All the bidders shall submit a certificate to the effect that no Partner/Director/family members have participated in the present tender in the name of some other entity.
33. The bidder shall not presume/take for granted for award of contract until and unless a letter for award of contract is issued by the competent authority. Similarly, no right is conferred upon the bidder for award of contract who even otherwise qualified in technical/price bids.
34. The competent authority reserves the right to call off/cancel the tender at any stage on administrative ground.
35. In case any dispute or difference arising between the company/firm and the Department relating to any matter connected with this contract, the same shall be settled through amicable negotiations between a maximum to two(2) officers nominated by the competent authority of Delhi Police and two(2) employees nominated by the contractor, failing which the dispute shall be submitted to arbitration in Conciliation Act, and the arbitration in accordance with the provisions of the arbitration and Conciliation Act, and the arbitrator's decision shall be final and binding. All disputes are subject to the jurisdiction of the courts in the NCT of Delhi.

DEPUTY COMMISSIONER OF POLICE:
TRAFFIC (HQ), NEW DELHI

TECHNICAL SPECIFICATIONS OF DEVELOPMENT OF MOBILE APPLICATION FOR IOS OPERATING SYSTEM FOR USE IN TRAFFIC UNIT (DELHI POLICE).

Sl. No.	Specifications	
1.	Traffic Advisory	Advisories issued by Traffic Police are uploaded on facebook. It should be stored in database on the server available locally at Computer Centre, Traffic Headquarter, Todapur, New Delhi. On tapping this icon app should access the last 20 advisories in the batch of 5 by pull method.
2.	Traffic Alert	Alerts regarding traffic situation is to be uploaded on facebook. All these alerts should push on mobile application automatically. All these advisories should be stored in database locally to pull later in the batch of 10 at a time till last 50.
3.	Taxi Auto fare	There is a mechanism to facilitate the TSR and Taxi users to check the expected fare for the distance between two locations. Map should be displayed on screen to choose the alternate route also.
4.	Complaint against TSR/Taxi	To facilitate the public to complaint against driver of TSR/Taxi for Overcharging/Misbehavior (Harassment)/Refusal.
5.	Signal Faults	It is Signal Fault monitoring system. Public can make complaint for non-functioning of particular red light signal by entering the poll number.
6.	Towed Vehicles	The information regarding telephone number of Circles/Traffic Inspector/PIT to facilitate against towing vehicles by Traffic Police. By showing GPS location on Map, the app should identified the PIT (where the vehicle are kept after towed) of are automatically.
7.	Emergency Contracts	There should be auto ring facilities at various important emergency telephone numbers.
8.	FAQ	Frequent asked Questions should be accessable by mobile app.
9.	Traffic Offences	Information regarding major traffic offences need to be provided to the public. There should be a search feature.
10.	Pavement Gateway	The payment of Gateway for notices u/s 133 M.V. Act will directly access the data from Notice Server and update the payment information.
11.	Back end services	The backend services required for the features of mobile application would be installed in the server installed at Computer Centre, Traffic Headquarters, Todapur, New Delhi.

PRICE BID

APPENDIX – II

Award of Contract for Development of the Mobile Application for IOS Operating System for use in Delhi Police (Traffic Unit)

Sl. No.	Description of Item	Rate inclusive of all taxes for the system
1.	Development of the Mobile Application for IOS Operating System and Backend services	

Name Signature of Bidder with Seal

Date:-

(TO BE ATTACHED WITH TECHNICAL BID)**Award of Contract for Development of the Mobile Application for IOS Operating System for use in Delhi Police (Traffic Unit)**

Sl. No.	Description	Answer	Page No.
1.	Has the tenderer registered with Sales Tax/VAT Department and documentary proof to this effect attached?	Yes/No	
2.	Has the tenderer attached the documentary proof of current Tax Clearance/Assessment certificate/latest return filed/copies of challans indicating deposition of tax/VAT with the concerned department?	Yes/No	
3.	Has the tenderer enclosed permanent Income Tax No. with the tender?	Yes/No	
4.	Has the tenderer deposited earnest money of Rs.5,000/- in the form of FDR/Bank Guarantee from any Commercial Bank in favour of DCP/Traffic (HQ)?	Yes/No	
5.	Has the tenderer deposited non-refundable tender fee for Rs.500/- in the form of A/C payee Bank Draft of any Commercial Bank in favour of DCP/Traffic (HQ), New Delhi?	Yes/No	
6.	Has the tenderer agreed for validity of rates for the period of one year from the date of opening of tender?	Yes/No.	
7.	Has the tenderer mentioned rates inclusive of all taxes?	Yes/No	
8.	Has the tenderer attached the documentary proof of having exemption for Earnest money, in-case of the agency exempted being registered with DGS&D/NSIC?	Yes/No	
9.	Has the tenderer accepted all the terms and condition of the tender documents? If the answer is "Yes" Has an undertaking been attached in this regard?	Yes/No	
10.	Has the tenderer attached an undertaking to the affect that neither the firm is blacklisted by any Govt. Department Nor any criminal case is registered against the firm or Against the bidder?	Yes/No	
11.	Has the tenderer attached the name, office and residential address, E-Mail ID including telephone/Fax number(s) of the person or persons with his/their usual signatures?	Yes/No	
12.	Has the tenderer enclosed the undertaking with regards to non participations of their partners, Directors, Family Members in the name of some other entity in the present tender?	Yes/No	
13.	Has the tenderer submitted the list of their owners, partners, Directors etc.?	Yes/No	
15.	Has the firm submitted copy of tender documents terms and conditions duly signed by the bidder?	Yes/No	

**Signature of the Bidder
With Seal
Date**